

RIVER VALLEY COUNSELING CENTER, INC.

POLICY/PROCEDURE # C- SA10.12

SUBJECT: TREATMENT PROVIDED BY QSOAs

DATE REVIEWED/REVISED: 9/15, 3/18, 5/20

POLICY STATEMENT:

RVCC will meet the needs of all its clients by having relationships and signed Business Associates Agreements with Qualified Service Organizations and Agencies (QSOA) who will provide required client services that RVCC does not provide.

PURPOSE:

To insure that all clients receive the accepted standards of best care

PROCEDURE:

When a client requires addition treatment/services that are not provided by RVCC, a referral is made to a QSOA with an established QSOA agreement

The following services will be provided by RVCC:

- HIV education and training;
- TB screening and education (treatment referrals will be made to primary care providers must be provided directly by licensee or through a QSOA);
- Tobacco education and counseling;
- Case management including referrals based on continuum of care and client educational, vocational, financial, legal and housing needs;
- Mental health services, including psychopharmacological services, for individuals with co-occurring disorders;
- Services for individuals with compulsive behaviors such as compulsive gambling;
- Relapse prevention and recovery maintenance counseling & education including:
 1. monitoring of the clients' behavior;
 2. addressing risks specific to the client, including, where applicable, risk of overdose; and
 3. providing support services intended to maintain the client in treatment and support recovery;
- Planning for client's completion of treatment including identification of transitional, discharge and aftercare supports for the client
- Family support services, including family therapy, or social or education services

QSOAs will provide the following:

- health care & family planning services – provided by client's primary care provider;
- crisis services - provided by Behavioral Health Network;
- detox services – provided by Trinity Health Care
- residential services - - provided by Behavioral Health Network;

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